

Return form (e-com)



Name: _____

Address: _____

Phone: _____

E-mail: _____

Date: _____

Article no	Order no	Article label	Qty	Cause*	Detailed explanation

***Cause:**

1. Size too small
2. Size too big
3. Other reason
4. Claim (requires detailed explanation)

*Cause is Optional, except for claims.

Returns

You are always entitled to return your items within 30 days from the time of delivery.

For the return to be accepted the returned items must be essentially in the same condition in which they were sold and with any seals intact. This does not apply if the items were damaged or otherwise changed due to any measure necessary to examine them, or due to any other circumstance not related to the consumer.

For exchanges, return the item and make a new order online. We will repay the old order separately.

Please note that financial responsibility for the return is yours until it reaches us, so we recommend that you make sure that the parcel is sent with insured and traceable mode of transportation and that you keep your receipt for the shipment.

Hultafors Group AB will repay the price of the item as soon as possible, however at the latest within 30 days from the date the item was returned and received by us. Returning of the item is not free of charge (transportation costs). Please follow the given instructions.

The funds will be returned to your original method of payment. If you paid using your credit card, the amount will be repaid to the same card.

Return address:

Hultafors Group
E-com return
Prosta 1 Lozienica
72-100 Goleniow
Poland